



Delaware Quality Partnership

Human Resource Management
Barrett Building, 2nd Floor
821 Silver Lake Blvd.
Dover, DE 19904
(302) 739-1990

DQP Meeting Agenda

October 7, 2011

9:30 a.m. – 12:00 p.m.

- 9:00 Meet and Greet/Refreshments
- 9:30 Welcome
- 9:35 Meeting Minutes Approval
- 9:40 Networking Break
- 10:00 Program Presentations
- 12:00 Adjourn

Presentations:

Promoting the use of Performance Measures in the Public Sector, Part V

Presented by

Bill Hickox, Department of Technology and Information

Bob Mathers, Department of State

To complement our previous presentations on the ***Performance Management in Delaware State Government*** and a follow up to the presentations earlier in the year, the DQP has arranged for Bill Hickox and Bob Mathers to share what's new in their strategic planning process for FY13.

Our presenters will share how their agencies are linking performance measures to new initiatives within their own operations including how the new initiatives relate to the agency's performance measures, changes to their performance measures since FY12, how information about new initiatives are implemented throughout the agency, and how they balance new initiatives with ongoing initiatives.

Certificate of Attendance

2.5 hrs

Barbara McCleary, Chairwoman

Date