



Delaware Quality Partnership
State Personnel Office, Carvel Building, 10th Floor
Wilmington, DE 19801
(302) 577-8977

Meeting Agenda

April 7, 2006

9:30 – Noon

Welcome & Introductions

Meeting Minutes Approval

Financial and Membership Reports

Website Update

April Elections

DQA/Baldrige Update

Roundtable/Info Sharing

BREAK - NETWORKING

PROGRAM: Workforce Planning

Katie Horvath, from Human Resource Management, will share some of her insights since she was recently charged with coordinating Workforce Planning & Performance Measures for the State of Delaware. Ms. Horvath's expertise is in HR and teaching/training (higher education, corporate, State government). She has been with the State for the past 17 years, the past 11 years in HR. She has a Master's in Management & Supervision & Bachelor's in English and Sociology.

NEXT REGULAR MEETING: **Friday, June 9, 2006, Dover, Paradee Center**
Mike Rudis will present on Customer Service