



Delaware Quality Partnership
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A Message to the Delaware Quality Partnership Members:

I am excited about our upcoming meeting on October 8th. We have an outstanding agenda planned that will showcase Governor Markel's performance management for state government agencies. Also, I am honored to have the opportunity to share with DQP membership the work that Jessica, Carolyn, Margaret, Joe and I have begun on behalf of the DQP. As a prelude to this meeting, I want to mention, briefly, some of these activities.

Since our last members' meeting, the Executive Committee has met several times. During these meetings, the team has been working on updating the DQP business plan. This plan represents a 5-year period and provides the foundation for potential strategies and infrastructure to be used by the DQP as we journey to our vision of being recognized as a leader in performance excellence within our state government.

The team has modified our mission statement to more accurately align our activities to the vision. Additionally, the team has added a core set of DQP values. They include:

- Focus on excellence,
- Focus on stakeholders,
- Stewards of our resources,
- Promote partnerships, and
- Respect

The team has identified several focus areas to be achieved by the DQP and is working on developing strategies and infrastructure to support these focuses. We are proposing some modifications to our bylaws. I will be discussing these modifications as well as the details of these planning activities at the upcoming meeting. We encourage you to review the business plan and bylaws, which are available on the DQP website at <http://dqp.delaware.gov/documents.shtml>.

I encourage you to use this meeting as an opportunity to network with fellow members, the Executive Board, and other attendees, sharing your experiences, passions, and knowledge of performance excellence.

To close, this spring, we celebrated our 10-year anniversary. This was quite a milestone for the Partnership. I am hopeful that the DQP will celebrate many more decades of service to state government. Clearly, this is one of our strengths. As we continue our journey, we recognize that performance excellence is an ongoing activity. Quoting Samuel Johnson, "Those who attain to any excellence commonly spend life in some single pursuit, for excellence is not often gained upon easier terms".

Barbara McCleary

DQP Chairwoman