Membership Application

$20 Yearly Membership Fee

(Follows State Fiscal Year)

Name:

_____

Agency/Organization:

_____

Division:

_____

Address:

_____

_____

State Location Code: _____

Phone No. _____

Fax No. _____

Email: _____

How Did You Hear About us? _____

_____

Please mail application and check made payable to:

Delaware Quality Partnership
Attn: Carolyn Otto
DNREC—OTS
89 Kings Highway
Dover, DE 19901
SLC: D450
EIN: 51-6000279-53
(302) 739-9020

Delaware Quality Partnership
Human Resource Management
Carvel Building, 10th Floor
Wilmington, DE 19801
(302) 577-8977
www.state.de.us/dqp

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Excellence in Delaware State Government

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About DQP

The Delaware Quality Partnership (DQP) is a coalition of State employees dedicated to promoting continuous quality improvement (CQI) for State government. Through networking and resource sharing, the partnerships among State agencies enhance services for a more efficient and customer-oriented government. The partnership uses the Malcolm Baldrige criteria as its foundation in continuous quality improvement and to help guide partners in their quality journey.

Vision

Excellence in State Government.

Mission

To promote excellence in organizational performance to improve service delivery to the customers and stakeholders of Delaware's State Government.

Officers

Chair :
Jeannie Rodman
Department of Health and Social Services
302.741.8539

Co-Chair:
Justin Ryan
Office of Management and Budget,
302.577.8977

Program Chair:
Despina Wilson
Division of Libraries
302.739.4748

Recording Secretary:
Margaret Zimmerman
Department of Natural Resources and Environmental Control, 302.739.9942

Treasurer:
Carolyn Otto
Department of Natural Resources and Environmental Control, 302.739.9020

Programs & Meetings

The Delaware Quality Partnership offers a number of opportunities for you to network and learn how to implement quality into your organization. The partnership meets the first Friday of every even-numbered month to share ideas and successes in continuous quality improvement.

The meetings host an array of speakers who present on a variety of quality-related subjects and discuss methods and techniques to implement quality in State government. Members who attend the DQP meetings gain valuable knowledge from the presentations, and increase their awareness and expectations of the possibilities of implementing quality.

Successes

The DQP is successful in bringing State agencies together in a formal environment to share information and resources for improved services to the citizens of Delaware. Agency leaders are aware of the benefits the DQP provides, and are becoming more interested and supportive in the CQI effort. The DQP is leading the way toward a more unified approach to a more efficient State government.

The DQP gained recognition from the governor's office, cabinet secretaries, and upper management for generating a positive and productive means of improving organizational excellence within the State.

"Thank you for your service to excellence in State Government"
~Governor Ruth Ann Minner~